

Q: What is Category 1 Homelessness?

A: Category 1 Homeless: Has a primary nighttime residence that is a public or private place not meant for human habitation (ex. in a car, woods, abandoned home) or someone who is staying in an emergency shelter.

Q: Does Aurora provide housing?

A: Aurora doesn't own any rental property, we work with landlords in the community to help secure housing.

Q: Is Aurora an emergency shelter?

A: Aurora is not a day or emergency shelter.

Q: Is Aurora a food pantry?

A: Aurora is not a food pantry, we have a list of all the local food pantries and hot meals in the area that can be found on our website under resources.

Q: Who's eligible for Aurora's programs?

A: Aurora's funding is for the most vulnerable in our community. Aurora's grant funding is typically reserved for Category 1 individuals.

Q: I am Category 1 homeless and I need help. What's my next step?

A: Speak with day/emergency shelter staff to inquire about a coordinated entry assessment. For those sleeping in places not meant for human habitation call 812-428-3246 and press 2.

Q: What is Coordinated Entry?

A: Coordinated Entry (CE) is a process developed to ensure that all people experiencing homelessness have fair and equitable access to housing and are connected to assistance based on their vulnerability.

Q: How long does it take to obtain housing assistance?

A: Length of time varies. Eligibility criteria is different for every housing program. Due to limited program openings, eligibility does NOT necessarily equal "getting housing assistance."

Q: Does Aurora offer walk-in appointments with a case manager?

A: No. Aurora no longer offers walk-in community resource case management.